

Fairsenden Magento 1.9 Plugin by Bitergo





Introduction	1
1. Installation	2
2. Configuration	2
2.1 Main configuration	
2.2 Field description	3
3. Customer Usage	
4. Prepare for shipping	
Contact	
Troubleshooting	





Introduction

Fairsenden delivers your shipments to your customers: convenient, fair and ecologically friendly!

The app will integrate the Fairsenden carrier services into your Magento shop within seconds and free of charge. Once installed, your customers can choose Fairsenden as their preferred carrier. Moreover, after check-out, your customer can choose a 2 hrs. delivery time window and their preferred day for delivery.

The customer experience will boost your customer ratings, increase sales and reduce customer support efforts.

Be ready for Fairsenden's Parcel Delivery 4.0 service! Be ready for the future of carrier logistics!

The app will

- open your shop up to the carrier services of tomorrow
- connect your shop to Fairsenden's REST APIs
- provide you shipping and return label for your shipments
- give you a tracking link to the live status of your shipments
- integrate the delivery time picking calendar into the shopping process

Your customers will love it:

Thanks to the app, every customer has the chance to easily choose their individual delivery time within a 2 hrs time window. How? Quite simply. Fairsenden will present a calendar and time table, right after the check-out page, when choosing Fairsenden as shipping method.

Always keep the overview:

In addition, the ap allows you to follow individual packages live via the tracking link.

Easy Handing:

Create shipping and return labels with just two clicks in your administration area. The app connects your online store directly with the Fairsenden business customer portal.

Reduce costs:

The future of parcel delivery includes fully customer control over the time of arrival of their orders. This increases customer satisfaction and prevents costly returns and customer service interactions due to delivery problems.







1. Installation

• Copy the media and the app folder (in the src folder) into the main Magento folder.

2. Configuration

2.1 Main configuration

To configure your Fairsenden Plugin, navigate to the option "shipping methods".

System → Configuration → Sales → Shipping Methods

Shipping Methods

Fairsenden
Flat Rate
Free Shipping
Table Rates
UPS
USPS
FedEx
DHL (Deprecated)
DHL





2.2 Field description

Shipping Methods

Fairsenden		
Verbindungstest	Testen	[STORE VIEW]
Enabled	Yes ✓	[WEBSITE]
Beschreibung	Grüner geht's nicht: Versand per Lastenfahrrad	[STORE VIEW]
Preis	4.50	[WEBSITE]
Name	Fairsenden	[STORE VIEW]
Sandbox	Yes ✓	[WEBSITE]
Api Key		[STORE VIEW]
Api Secret		[STORE VIEW]
Adressvalidierung	Yes	[WEBSITE]
Flat Rate		
Free Shipping		
Table Rates		
UPS		
USPS		
FedEx		
DHL (Deprecated)		
DHL		

Enabled:

If this field is enabled, Fairsenden will be activated in your shop.

Description:

The description will shown below the Method in checkout.

Shipping Cost:

Defines the general Shipping costs for the Shipping Method of Fairsenden.

Name:

The method name is shown in the checkout.

Sandbox Mode:

This let you test the app without creating real shipments at Fairsenden.

Api Key:

Defines the Client-ID for the Fairsenden API.

Api Secret:

Defines the Secret for the Fairsenden API.

Address Validation:

If this field is enabled, Fairsenden will validate the address fields in the checkout.





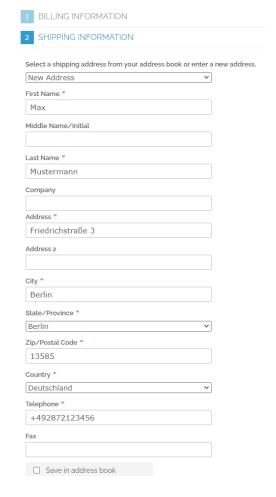
3. Customer Usage

The Fairsenden shipment will be displayed on the right side if the customer fills in an address in which Fairsenden could ship your products.

In our example we set the postal code to "13355" in Berlin.

Here your customer can choose between different delivery times. This option will be saved in your Fairsenden Dashboard.









4. Prepare for shipping

To prepare your products for shipping, download the Label and Return Label PDF documents, you must navigate to "orders view" (Sales → Orders).

There you will find some actions, where you can print the desired labels and to track the shipment.

Shipping & Handling Information

Fairsenden - Fairsenden 4,50 € Label drucken | Retourlabel drucken/speichern Sendung verfolgen!







Contact

E-Mail: support@fairsenden.com

Troubleshooting

- Fairsenden is not loading on my stores shipping page
 - Check the config page if the "active" checkbox is checked?
 - Is the Zip code in one of the regions, Fairsenden ships to?
 - Plugin credentials correct?